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July 23, 2001

Sent via Facsimile

Attorney Docket No.: PSTM0042

OFFICE OF PUBLIC RECORDS  
Crystal Gateway 4, Third Floor  
1213 Jefferson Davis Highway  
Arlington, Virginia 20231

RE: **Certified Copy Order**  
**Deposit Account No. 501574**

Dear Sir/Madam:

Please furnish us with two (2) certified copies of International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management". I am the attorney of record in that case.

Please charge to our deposit account number referenced above. Please forward the certified copies to:

Marilyn R. Khorsandi  
KHORSANDI PATENT LAW GROUP, A L.C.  
140 S. Lake Ave., Ste. 312  
Pasadena, CA 91101-4710

Respectfully submitted,



Marilyn R. Khorsandi  
Registration No. 45,744

MRK/crb

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-Khorsandi Patent Law -

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**Khorsandi Patent  
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# Fax

**To:** FOR IMMEDIATE DELIVERY TO:  
Office of Public Records  
Crystal Gateway 4, Third Floor  
1213 Jefferson Davis Highway  
Arlington, Virginia 20231

**From:** Marilyn R. Khorsandi  
(marilyn@khorsandipatentlaw.com)

**Fax:** 703-308-7048

**Pages:** 1

**Phone:**

**Date:** July 23, 2001

**Re:** Certified Copy Order

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• **Comments:**



I hereby certify that this correspondence is being deposited with the United Postal Service with sufficient postage as first class mail in an envelope addressed to Assistant Commissioner for Patents and Trademarks, Washington, D.C. 20231 on July 30, 2001.

*Michael R. Khoury*  
Signature

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Inventor(s): Williams, et al.	<div>RECEIVED AUG 13 2001 OIPE/JCWS</div>
Serial No.: 09/820,292	
Filed: 03/27/2001	
Title: Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management	
Attorney Docket No.: PSTM0042/MRK	
Group Art Unit: N/A	
Examiner: N/A	
Date: July 30, 2001	

Assistant Commissioner for Patents  
Washington, D.C. 20231

140 S. Lake Ave., Suite 312  
Pasadena, CA 91101-4710

**REQUEST FOR PUBLICATION OF REDACTED APPLICATION  
UNDER 37 CFR § 1.217(c)**

Assistant Commissioner:

This is a request for publication of a redacted copy of the above-identified application in accordance with 37 CFR § 1.217(c).

The redacted copy is submitted concurrently on even date herewith in compliance with the Office's electronic filing system requirements and the title of the invention of the redacted copy corresponds to the title of this application in accordance with 37 CFR § 1.217(b).

This filing is timely under 37 CFR § 1.217(a) for the following reasons: the first provisional application to which the above-identified U.S. Application claims priority (Provisional Application Serial No. 60/192,692) was filed March 28, 2000; the sixteen month requirement under 37 CFR § 1.217(a) for filing a redacted application falls on July 28, 2001, a Saturday; Monday, July 30, 2001 is the first business day following the day for taking action; under 35 U.S.C. § 21(b), the filing herewith on July 30, 2001 is therefore timely.

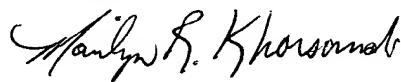
The sections of the above-identified U.S. Application, Serial No. 09/820,292, electronically filed concurrently herewith, that have been, and which are intended to be, redacted are labeled in the redacted electronic filing as "REDACTED FOR PUBLICATION UNDER 37 CFR § 1.217"; any other substantive differences between the original submission in hardcopy of the above identified application and the electronic submission concurrently herewith are unintentional.

Application Serial No. 09/820,292  
REQUEST FOR PUBLICATION  
OF REDACTED APPLICATION  
UNDER 37 CFR § 1.217(c)

In accordance with 37 CFR § 1.217(c), applicant hereby files in this application in paper form the following:

- A copy as filed of International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management" with a certification by the attorney of record in that case that the copy of International Application enclosed is a true and correct file copy of that application as filed;
- a copy of a Request for Certified Copy of International Application for International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management", filed by facsimile on July 23, 2001, requesting a certified copy of said International Application which will be forwarded upon receipt to the Patent and Trademark Office in connection with the filing of this Request for Publication of a Redacted Copy under 37 CFR § 1.217 (c)(1) of the above-identified U.S. Application, Serial No. 09/820,292;
- a marked-up copy under 37 CFR § 1.217 (c)(3) of the above-identified U.S. Application, Serial No. 09/820,292, showing the redactions in brackets;
- a certification under 37 CFR § 1.217 (c)(4) that the redacted copy filed concurrently electronically on even date herewith eliminates only the part or description of the invention that is not contained in any application filed in a foreign country, directly or through a multilateral international agreement, that corresponds to the application filed in the Office; and
- an itemized Return Receipt Postcard.

Respectfully submitted,



Marilyn Khorsandi  
Reg. No. 45,744  
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Pasadena, CA 91101-4710  
Telephone No.: (626) 796-2856



**CERTIFICATION OF PCT  
APPLICATION AS PCT  
APPLICATION AS FILED**

In Application  
regarding First Named  
Inventor

Williams et al.

Title

Apparatus, Systems and Methods for  
Online, Multi-Parcel, Multi-Carrier, Multi-  
Service Parcel Returns Shipping  
Management

Atty Docket Number:

Serial No.: 09/820,292

PSTM0042/MRK

Filed: 03/27/2001

The undersigned hereby certifies that the attached copy of application Attorney Docket No. PSTM0042-PCT/MRK is a true and correct file copy of the PCT application as filed by the undersigned, the PCT application having been assigned International Application No. PCT/US01/09852, entitled "Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management" and that the undersigned is the attorney of record in that application.

July 30, 2001  
Date

Marilyn R. Khorsandi  
Marilyn R. Khorsandi  
Reg. No. 45,744  
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This request is signed in compliance with 37 CFR 1.33(b).



**CERTIFICATION THAT  
REDACTED COPY ELIMINATES  
ONLY PARTS OF  
SPECIFICATION NOT  
CONTAINED IN FOREIGN FILED  
APPLICATION(S)**  
(37 C.F.R. § 1.217(c)(4))

First Named Inventor		Williams, et al.	
Title	Apparatus, Systems and Methods for Online, Multi-Parcel, Multi-Carrier, Multi-Service Parcel Returns Shipping Management		
Atty Docket Number:		Serial No.: 09/820,292	
PSTM0042/MRK		Filed: 03/27/2001	

Applicant hereby certifies that the redacted copy of the application submitted herewith eliminates only that part or description of the invention that is not contained in any application filed in a foreign country, directly or through a multilateral international agreement that corresponds to this application identified above filed in the Office.

July 30, 2001  
Date

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Reg. No. 45,744  
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This request is signed in compliance with 37 CFR 1.33(b).